

MIPS Notification: Expert Support for Practitioners



Reading time:
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Speak with an experienced practitioner anytime of the day

MIPS prides itself on the quality of the independent and confidential advice that our expert professionals provide. This service is included as part of your membership at no additional charge.

When MIPS receives a notification from a member about a claim, complaint, incident or other matter an experienced relevant professional will review and then contact you to discuss in detail. We'll need to discuss clinical practice and aspects of your professional practice not associated with treating patients, such as your own professional conduct or health.

If you are a MIPS member and need advice:

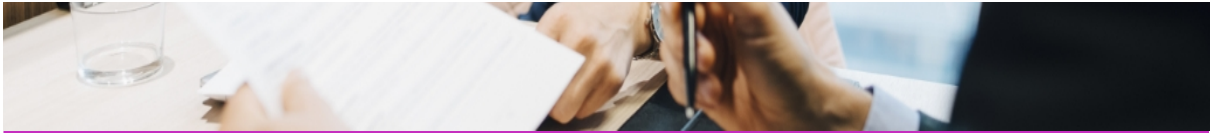
- for urgent matters contact our 24-hour support service to discuss. An urgent matter is potentially a situation you feel may put you at immediate risk of complaint or claim.
- For all other matters you can notify us of the incident using our on line [Incident notification form](#) online, or call to talk to speak to a members of our Professional Services team.

During normal business hours you can speak with professionals that may include clinicians, professional support officers or legal practitioners. After normal business hours we always have one of these staff members on call to answer urgent matters.

MIPS must be notified when you first become aware of any claim, investigation or proceeding against you. Failure to notify MIPS may prejudice your entitlement to cover, under the insurance policies and MIPS Protections, as outlined in the [Member Handbook](#).

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