

Mastering End-of-Life Conversations in Healthcare

Reading time:

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Welcome to this interactive online learning module outlining some of the strategies to assist you manage patients in palliative care. We have developed this unit with the assistance of MIPS' member Dr Ranjana Srivastava, Oncologist at Monash Medical Centre in Melbourne and renowned healthcare writer and presenter.

A number of issues will be canvassed including:

- the underlying emotions affecting the patient (shock at diagnosis of a terminal disease, grief, anger at the handling of his case, frustration at not being heard, doubt about the adequacy of his care)
- managing the symptoms which might include anxiety and depression

Learning outcomes

- Identify the situations in consultations that create difficulties
- Discuss the risk that such consultations can cause for the patient and the practitioner
- Develop strategies to minimise risk and cope with these situations
- Utilise resources guidelines and information to assist with the provision of quality patient care in their practice

You will find some multiple choice questions and some video case study content to guide and educate you throughout the presentation. When you have finished you will receive a Certificate of Attendance to count towards your continuing professional development requirement. Your MIPS membership record will also be noted as completing this risk education.

Please work through the following slides which include:

- Reading material
- Short videos
- Multiple choice answer questions

An evaluation is required to be completed at completion of the activity.

[Start online unit](#)
