

MyMIPS: A Smarter, Safer Member Experience

Reading time:

Ryan Silk

Date created: 11/06/2025

We're excited to introduce MyMIPS – our redesigned and enhanced member portal, now live and ready for you to explore! With this update, we've focused on making it easier, faster, and more secure to manage your membership. Your experience matters to us, and MyMIPS is built with your needs in mind.

Your security is our priority

The safety of your personal information is essential. As part of our commitment to protect your account, we've introduced a password reset and two-factor authentication (2FA) process. These steps will be required the first time you log in, ensuring that your data remains secure every time you use the portal. We've included some helpful password tips below to ensure you choose a strong and secure password.

Log in to [MyMIPS](#) now.

What's new in MyMIPS?

Your feedback has been invaluable, and we've worked hard to bring you features that truly make a difference. Here's a glimpse of what you can expect:

- **Enhanced Security:** Two-factor authentication adds an extra layer of protection, keeping your account safe and secure.
- **Easy Updates:** Need to change your personal details or membership information? Now it's simple to update everything directly from the portal.
- **Membership History:** View your past records and documents with ease, whenever you need them.
- **Seamless Multi-Device Experience:** Whether you're using a mobile, tablet, or desktop, MyMIPS ensures smooth navigation across all devices, giving you flexibility and convenience.

If you haven't yet logged in, check out our quick [video guide](#) to get started.

What's coming next?

The development of MyMIPS is an ongoing process. We're constantly working to improve your experience, with more features and enhancements on the way. And, as always, we'll continue to listen to your feedback, making sure the portal evolves to meet your needs.

Password hygiene: Keeping your account secure

Just as hand hygiene is crucial for protecting your patients, good password hygiene is essential for keeping your MyMIPS account safe. Follow these simple yet effective recommendations to ensure your account stays secure:

1. **Use a long password:** Aim for 15 characters or more. The longer the password, the harder it is to crack.
2. **Choose a passphrase over complexity:** Use a string of unrelated words (e.g., "Piano1-Apple-Cloud-Table"). It's easier to remember and provides strong security.
3. **Always enable Two-Factor Authentication (2FA):** 2FA is a powerful way to add an extra layer of protection to your account.
4. **Never reuse passwords:** Make sure every site has a unique password. Reusing passwords puts your data at risk.
5. **Use a password manager:** These tools securely store and generate strong, unique passwords for each of your accounts, so you don't have to remember them all.

Practising good password hygiene is a small habit that can make a big difference in keeping your personal data secure.

We look forward to continuing to provide you with a secure and seamless member experience.

Medical Indemnity Protection Society ABN 64 007 067 281 | AFSL 301912

All information on this page is of a general nature only and is not intended to be relied upon as, nor to be a substitute for, specific legal or other professional advice. No responsibility for the loss occasioned to any person acting on or refraining from action as a result of any material published can or will be accepted by MIPS.

You should seek legal or other professional advice before relying on any content, and practise proper clinical decision making with regard to the individual circumstances.

Information is only current at the date initially published.

If in doubt, contact our claims and 24-hour medico-legal advice and support team on 1300 698 573.

You should consider the appropriateness of the information and read the [Member Handbook Combined PDS and FSG](#) before making a decision on whether to join MIPS.
